ABSTRACT

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REVITALIZATION AND IMPLEMENTATION OF IT SUPPORT PROJECT AT PT PRATITA PRAMA NUGRAHA

This professional work report is titled "Revitalization and Implementation of IT Support Project at PT Pratita Prama Nugraha," which aims to improve and optimize the company's network infrastructure. In an ever-evolving digital era, PT Pratita faces serious challenges related to internet network instability that impacts productivity and internal and external communication. This project involves problem analysis, design, implementation, and testing of a new, more stable and faster network. Through collaboration with the IT team, this revitalization includes hardware upgrades, bandwidth capacity enhancement, and the implementation of a more sophisticated monitoring system. The results of this project show a significant improvement in network performance, positively affecting employee work efficiency and service quality to clients. Additionally, the experience gained during the execution of this project provides valuable insights for the practitioner in managing IT projects in the real world.

Keywords: *Network Revitalization, IT Support, PT Pratita Prama Nugraha, Technology Infrastructure, Work Efficiency.*