

DAFTAR PUSTAKA

- Boud, D., Keogh, R., & Walker, D. (2019). *Reflection: Turning experience into learning*. Routledge.
- Brookfield, S. (2020). *The skillful teacher: On technique, trust, and responsiveness in the classroom*. Jossey-Bass.
- CBN. (2023). *Tentang Kami*. Retrieved from CBN Official Website.
- Dewey, J. (2020). *Experience and education*. Free Press.
- Kolb, D. A. (2019). *Experiential learning: Experience as the source of learning and development*. Pearson Education.
- Kolb, D. A. (2021). *Learning styles and learning spaces: Enhancing experiential learning in higher education*. Pearson.
- Mezirow, J. (2018). *Transformative learning: Theory to practice*. Jossey-Bass.
- Schön, D. A. (2018). *The reflective practitioner: How professionals think in action*. Basic Books.
- Nguyen, T. A., & Phan, A. T. (2018). Area selection analysis for optimizing broadband penetration in developing countries. *Telecommunications Policy*, 42(4), 283-297.
- Lee, K., & Lee, J. W. (2019). Impact of customer feedback on operational data management in ISP. *Journal of Business and Technology*, 34(7), 543-567.
- Yamazaki, T., & Kawaguchi, A. (2020). Smart infrastructure planning for urban areas using IoT data. *IEEE Internet of Things Journal*, 7(9), 8894-8903.
- Kim, H., & Park, C. (2021). Advanced data synchronization techniques in ISP operations. *International Journal of Communication Networks and Information Security*, 13(1), 45-52.
- Singh, R. P., & Das, M. K. (2022). Leveraging geospatial data for rural broadband expansion. *Geospatial World*, 11(2), 34-39.
- Zheng, Z., & Chen, Y. (2023). Data-driven decision-making in ISP marketing strategies. *Digital Transformation Journal*, 19(3), 56-70.
- Yeo, J., & Oh, H. (2021). Enhancing ISP operations through customer-centric analytics. *Telecom Insights*, 5(4), 67-78.
- CBN Data Team. (2022). *CBN Annual Report 2022*. PT CBN Indonesia.
- Hasan, M. T., & Rahman, S. (2019). Internet penetration strategies in Southeast Asia: A case study of Indonesia. *Southeast Asian Journal of Technology*, 15(2), 89-101.

Lin, D., & Liu, X. (2020). Challenges in integrating AI into ISP operations. *Journal of AI Applications*, 8(2), 211-224.

PT CBN Team. (2023). Official press releases and corporate milestones. Retrieved from <https://www.cbn.id/news>.

