

ABSTRACT

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PERAN SISTEM PENGENDALIAN MANAJEMEN PADA PROSES PERUBAHAN DATA POLIS PADA PT. ASURANSI JIWA GENERALI INDONESIA

Internship is one of the courses that is required for graduation at Universitas Pembangunan Jaya. With this professional work program, students are expected to be able to develop their potential and gain experience. During the Professional Work program at PT. Asuransi Jiwa Generali Indonesia, the intern is guided by the Assistant Manager at the Policy Owner Service Group unit. This Professional Work Program aims to fulfill the criteria for the Professional Work Course at Universitas Pembangunan Jaya, Faculty of Humanities and Business, Accounting study program. While at the Policy Owner Service Group unit, the intern is tasked with processing minor policy data changes such as changes to Bank Account data, recapitulating policy data change submissions and processing insurance card delivery. In this Professional Work report, the intern discusses the management control system at PT. Asuransi Jiwa Generali Indonesia.

Keyword: Internship, PT. Asuransi Jiwa Generali Indonesia, Policy data change requests, the management control system.