

ABSTRACT

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ACTIVITIES OF INPUT AND OUTPUT FOR FLAZZ CARD PROCURMENT AT PT. BANK CENTRAL ASIA Tbk.

This internship focuses on understanding and managing the Flazz card, a cashless payment service provided by Bank Central Asia Tbk (BCA). During the internship, the author was involved in various operational aspects of the Flazz card, including transaction processing, data maintenance, and customer interactions.

The author analyzed the input and output systems of transactions and provided recommendations for service improvements. This experience offered deep insights into banking product management and enhanced practical skills in financial services management. The results of this internship are expected to help BCA in improving the efficiency and quality of the Flazz card services.

Keywords : Flazz, Input and Ouput, Packing