ABSTRACT

The Influence of Electronic Of Word Of Mouth (E-WOM), Price, Brand Image On Purchasing Decision

(For Users Of Glad 2 Glow Product In Shopee)

ANG

Elia Cahyani¹⁾ Dr. Dede Suleman, S.E., M.M., CMA.²⁾

¹⁾ Student of Management Study Program, Pembangunan Jaya University

²⁾ Lecturer of Management Study Program, Pembangunan Jaya University This study aims to analyze the influence of Electronic Word Of Mouth (E-WOM), Price, and Brand Image on Purchase Decisions among users of Glad 2 Glow products on Shopee in West Jakarta. The survey method used in this research involves collecting data through questionnaires distributed to respondents. Two variables are examined: the independent variables (E-WOM, Price, and Brand Image) and the dependent variable (Purchase Decision). The results show that E-WOM, Price, and Brand Image have a positive and significant impact on Purchasing Decisions. This study helps the company understand the factors influencing consumer decision-making in this process.

Keywords: Electronic Word Of Mouth (E-WOM), Price, Brand Image, Purchase Decision