

ABSTRACT

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AKTIVITAS KERJA PROFESI DI UNIT CBC PADA PT BANK TABUNGAN NEGARA CABANG BINTARO JAYA

The internship was carried out at PT Bank Tabungan Negara (Persero) Tbk, Bintaro Jaya Branch Office, located at Jl. Prof. Dr. Satrio, Pd. Jaya, Kec. Pd. Aren, Kota Tangerang Selatan, Banten 15224. The internship program lasted for four months, starting from March 3 to June 30, 2025. The writer was placed in the Commercial Banking Center unit, which serves as the commercial banking service center. The activities carried out included organizing and tidying documents, archiving, inputting customer loan history data, and creating registration letters. Several obstacles were encountered during the internship, one of which was an error in inputting the customer's loan history data, where the total amount calculated did not match the table, causing the data entry process to take longer. Throughout the internship, the writer gained new experiences and knowledge not obtained during college. This internship provided opportunities to broaden perspectives, increase responsibility, and become familiar with corporate culture, which is expected to be useful in preparing for the professional work environment.

Keywords: Commercial Banking Center, Internship, Work Experience