

ABSTRACT

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Professional Work Implementation Activities in the Human Resources Department at Four Points by Sheraton Jakarta, Thamrin

The Professional Work (KP) was carried out in the Human Resources Development (HRD) department at Four Points by Sheraton Jakarta, Thamrin, with the objective of applying human resource management theories in real-world hospitality industry practices. During the internship period, the writer was actively involved in various HRD activities, including recruitment, employee training, and personnel administration. These experiences provided valuable insights into the core functions of HRD while also enhancing both technical and soft skills such as communication, teamwork, and adaptability in a professional environment. This internship not only contributed to the writer's personal and professional development but also delivered positive value to the company through fresh ideas and operational support.

Keywords: *Professional Work, Human Resource Management, HRD, Hospitality Industry, Four Points by Sheraton*