

LAMPIRAN

Lampiran 1. 1 Bukti Bimbingan



SIM Akademik

Universitas Pembangunan Jaya

Beranda

Jadwal

Akademik

Tingkat Akhir

Hasil Studi

Tingkat Akhir

Daftar Tugas Akhir

Daftar Bimbingan Tugas Akhir Mahasiswa

Bimbingan Tugas Akhir

Daftar Bimbingan Tugas Akhir Mahasiswa

Cari Tugas Akhir

Kembali ke Daftar

Tambah

Detail

Bimbingan

Rekap Percakapan Bimbingan

Syarat Ujian

Jadwal Ujian

Riwayat Nilai Ujian

Nilai Akhir

NIM

Program Studi

Periode Mulai

Tgl. Mulai

Tahap

2021081021

Sistem Informasi

2024/2025 Genap

21 Februari 2025

Seminar Hasil

Nama Mahasiswa

Jenis TA

SKS Lulus

Judul Tugas Akhir

Status

GILANG PUTRA MAHARDHIKA

Skripsi

142 SKS

Evaluasi Kualitas Sistem Informasi Pendaftaran Pendoron Darah menggunakan Metode Service Quality (Servqual) Studi Kasus : PMI Jakarta Barat

Aktif

No	Tanggal	Dosen Pembimbing	Topik	Disetujui	Aksi
1	28 April 2025	Denny Ganjar Purnama, S.Si, M.Ti.	Diskusi awal perencanaan metode penelitian dan sumber data	✓	
2	29 April 2025	Denny Ganjar Purnama, S.Si, M.Ti.	Submit Bab 1 - 3	✓	
3	8 Mei 2025	Denny Ganjar Purnama, S.Si, M.Ti.	Rancangan Desain Kuesioner Servqual	✓	
4	19 Mei 2025	Denny Ganjar Purnama, S.Si, M.Ti.	Konfirmasi perubahan fokus responden skripsi ke calon pendonor darah.	✓	
5	26 Juni 2025	Denny Ganjar Purnama, S.Si, M.Ti.	Pengolahan Data	✓	
6	1 Juli 2025	Denny Ganjar Purnama, S.Si, M.Ti.	Review Hasil Olah Data	✓	
7	4 Juli 2025	Denny Ganjar Purnama, S.Si, M.Ti.	Review Bab 1-4	✓	
8	7 Juli 2025	Denny Ganjar Purnama, S.Si, M.Ti.	Review Finalisasi Laporan	✓	

Lampiran 1. 2 Kuesioner

KUESIONER EVALUASI KUALITAS SISTEM INFORMASI PENDAFTARAN PENDONOR DARAH DI PMI JAKARTA BARAT

Kuesioner ini bertujuan untuk mengevaluasi kualitas sistem informasi pendaftaran pendonor darah di PMI Jakarta Barat berdasarkan harapan dan persepsi Anda sebagai pengguna.

Petunjuk Pengisian Kuesioner :

Berilah tanda centang (✓) pada kolom yang sesuai dengan pendapat Anda untuk setiap pernyataan di bagian Harapan dan Persepsi pada kotak yang tersedia di bawah ini,

Dengan skala jawaban sebagai berikut :

1. SS (Sangat Setuju)
2. S (Setuju)
3. N (Netral)
4. TS (Tidak Setuju)
5. STS (Sangat Tidak Setuju)

Petunjuk Pernyataan :

Harapan. adalah tingkat layanan ideal yang Anda inginkan dari sistem pendaftaran pendonor darah di PMI.

Contoh : "Saya berharap sistemnya cepat dan mudah digunakan."

Persepsi. adalah pengalaman nyata Anda saat menggunakan sistem tersebut.

Misalnya: "Menurut saya, sistemnya sudah cukup cepat, tapi masih membingungkan."

Jenis Kelamin :

- () Pria
() Wanita

Umur :

- () 17 – 24 Tahun () 50 – 64 Tahun
() 25 – 34 Tahun () 65 Tahun Keatas
() 35 – 49 Tahun

Penggunaan Sistem Pendaftaran On-site :

- () Pernah
() Belum Pernah

No	Pernyataan	Harapan (H)					Persepsi (P)				
		SS	S	N	TS	STS	SS	S	N	TS	STS
1	Fasilitas ruang tunggu nyaman, bersih, dan aman.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
2	Tampilan petugas rapi dan profesional.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
3	Sistem memiliki tampilan antarmuka yang menarik dan mudah digunakan.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
4	Pendaftaran berjalan lancar tanpa kendala.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
5	Sistem mudah diakses kapan saja.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
6	Informasi dalam sistem akurat dan bisa dipercaya.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
7	Petugas cepat merespons kendala.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
8	Waktu pelayanan sistem cepat.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
9	Pengaduan pengguna ditanggapi cepat dan tepat.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
10	Petugas menguasai sistem dan menjelaskannya dengan jelas.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
11	Petugas memberikan pelayanan dengan sopan dan ramah	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
12	Pengguna merasa aman dan percaya pada sistem.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
13	Sistem mudah digunakan oleh semua kalangan.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
14	Informasi sistem sesuai kebutuhan pengguna.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
15	Petugas ramah dan peduli pada pendonor.	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Lampiran 1. 3 Tabulasi Data

No	P1 P	P2 P	P3 P	P4 P	P5 P	P6 P	P7 P	P8 P	P9 P	P10 P	P11 P	P12 P	P13 P	P14 P	P15 P	Total	Mean
1	4	4	5	3	3	4	4	3	3	4	4	3	4	4	4	56	3.73
2	4	3	4	5	4	5	5	5	5	5	5	5	4	5	5	69	4.60
3	4	4	5	3	4	5	5	4	3	5	5	4	3	5	5	64	4.27
4	3	4	5	3	4	4	3	3	4	4	3	5	5	4	4	58	3.87
5	3	3	3	3	3	3	3	3	3	5	3	3	4	3	3	48	3.20
6	3	3	2	3	3	2	2	3	3	4	1	3	2	3	2	39	2.60
7	4	3	3	3	3	3	3	4	4	4	5	4	4	4	4	55	3.67
8	5	5	5	4	3	4	5	2	5	5	5	5	5	5	5	68	4.53
9	5	5	5	3	3	4	5	3	5	5	5	5	5	5	5	68	4.53
10	3	5	5	5	5	5	5	5	5	5	5	5	5	5	5	73	4.87
11	5	5	4	2	5	4	5	5	5	5	5	5	5	5	5	70	4.67
12	4	4	4	4	5	4	4	4	5	4	4	4	5	5	5	65	4.33
13	5	5	5	4	3	3	4	5	5	5	5	4	4	4	5	66	4.40
14	4	4	4	4	4	4	4	3	5	4	5	4	5	4	4	62	4.13
15	5	5	3	4	3	4	4	3	4	4	4	4	4	4	5	60	4.00
16	5	5	5	3	4	3	4	4	4	4	4	4	4	4	4	61	4.07
17	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	74	4.93
18	5	5	5	5	5	5	5	5	5	5	5	5	4	5	5	74	4.93
19	3	2	3	2	3	3	4	5	4	4	3	4	4	4	4	52	3.47
20	4	5	3	3	3	5	4	3	4	5	4	3	4	5	4	59	3.93
21	5	4	5	4	5	5	5	5	4	5	5	5	5	5	5	72	4.80
22	5	4	4	4	4	4	5	5	4	5	4	4	5	4	5	66	4.40
23	5	5	5	5	4	4	4	5	4	5	5	4	4	4	5	68	4.53
24	5	4	5	5	4	4	5	5	4	5	5	4	5	4	4	68	4.53
25	5	5	5	4	4	5	5	5	4	4	5	5	5	4	4	69	4.60
26	5	5	5	5	5	5	4	4	4	4	4	4	5	4	4	66	4.40
27	5	5	5	5	5	5	5	5	5	5	4	4	5	5	5	73	4.87
28	5	5	5	5	5	5	5	4	5	5	5	4	5	4	4	71	4.73
29	5	5	5	4	4	4	5	4	5	5	4	4	4	4	5	68	4.53
30	5	5	5	5	4	4	5	4	5	5	5	5	4	5	5	71	4.73
31	5	5	5	5	5	5	5	5	5	5	4	4	4	5	4	71	4.73
32	5	5	5	4	4	4	4	4	4	4	4	4	4	5	5	65	4.33
33	5	5	5	5	5	5	5	5	5	5	4	4	5	4	4	71	4.73
34	5	4	5	4	4	4	4	3	3	5	4	3	5	4	4	61	4.07
35	5	4	5	5	5	5	4	4	4	4	5	5	4	4	4	67	4.47
36	5	5	4	5	5	4	4	4	4	4	4	4	4	5	5	66	4.40
37	5	5	5	5	5	5	5	5	4	4	4	4	4	4	4	68	4.53
38	5	5	5	4	4	4	4	4	4	4	4	4	5	5	5	66	4.40
39	4	4	4	4	4	4	4	4	4	4	4	4	5	4	4	61	4.07
40	5	5	4	4	4	4	4	5	5	5	5	4	4	4	4	66	4.40
41	4	4	4	4	4	4	2	3	5	4	4	4	4	4	4	58	3.87
42	4	4	4	4	4	4	4	4	4	4	4	5	4	5	5	63	4.20
43	4	4	4	4	4	4	4	4	5	5	4	5	5	5	5	67	4.47
44	5	5	5	5	5	5	5	5	5	5	5	5	5	2	5	72	4.80
45	4	3	3	5	4	5	5	5	5	4	5	5	4	4	5	66	4.40
46	3	4	4	4	4	5	5	5	5	5	5	5	3	5	5	67	4.47
47	3	4	4	3	3	4	4	4	4	5	5	3	5	4	5	60	4.00
48	5	5	5	5	3	3	4	4	5	5	5	5	4	3	5	66	4.40
49	5	5	5	5	4	4	4	4	5	5	5	4	5	4	4	68	4.53
50	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	63	4.20
51	5	5	4	4	5	4	4	4	4	4	5	4	5	5	4	66	4.40
52	4	5	4	4	5	5	5	5	5	5	4	4	4	4	5	68	4.53
53	5	5	4	5	4	4	5	5	5	4	4	5	5	4	5	69	4.60
54	5	4	5	4	4	4	3	5	4	4	5	5	4	5	5	66	4.40
55	5	4	5	5	4	5	5	4	4	5	5	5	5	5	5	71	4.73
56	4	5	4	5	4	4	4	4	5	5	2	5	4	4	4	63	4.20
57	3	4	3	5	3	4	5	5	5	5	5	5	3	4	4	64	4.27
58	2	3	4	3	3	4	5	4	5	5	3	5	3	5	5	59	3.93
59	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
60	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
Rata - Rata	4.42	4.42	4.40	4.15	4.08	4.22	4.35	4.27	4.43	4.60	4.40	4.30	4.48	4.30	4.53	65.35	

No	Kode Pertanyaan	Dimensi SERVQUAL	Rata - Rata Skor Persepsi (P)
1	P1 P - P3 P	Tangible	4.41
2	P4 P - P6 P	Reliability	4.15
3	P7 P - P9 P	Responsiveness	4.35
4	P10 P - P12 P	Assurance	4.43
5	P13 P - P15 P	Empathy	4.44

No	P1 H	P2 H	P3 H	P4 H	P5 H	P6 H	P7 H	P8 H	P9 H	P10 H	P11 H	P12 H	P13 H	P14 H	P15 H	Total	Mean
1	4	2	5	3	4	3	5	5	5	4	4	3	4	4	4	56	3.93
2	4	4	4	5	4	5	5	5	5	5	4	5	5	5	5	70	4.67
3	5	5	5	5	2	5	4	4	5	4	4	4	5	5	5	70	4.47
4	4	4	4	4	2	5	5	4	4	5	5	3	5	4	5	65	4.20
5	2	3	4	2	3	5	4	4	4	3	3	2	3	3	4	49	3.27
6	2	2	3	3	3	3	4	3	2	2	2	3	3	3	2	40	2.67
7	4	4	4	3	3	4	3	4	4	3	5	4	4	4	4	57	3.80
8	5	5	5	5	4	5	5	5	5	5	5	5	5	5	5	74	4.93
9	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
10	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
11	5	5	5	5	5	2	5	5	4	5	5	5	5	5	5	75	4.73
12	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
13	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
14	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
15	5	5	5	5	5	5	5	5	2	5	5	5	5	5	5	75	4.80
16	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
17	5	5	5	5	5	5	5	2	5	5	5	5	5	5	5	75	4.80
18	5	5	5	5	5	2	5	5	5	5	5	5	5	5	5	75	4.80
19	4	4	4	5	5	5	5	5	2	5	5	5	5	5	5	72	4.60
20	5	5	5	5	5	5	5	5	3	5	5	5	5	5	5	75	4.87
21	5	5	5	5	4	4	4	5	4	5	5	4	4	4	5	68	4.53
22	4	4	5	5	5	5	5	5	5	4	4	4	4	5	4	68	4.53
23	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
24	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
25	4	4	4	4	4	2	4	4	4	4	5	4	5	5	5	64	4.13
26	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	63	4.20
27	5	4	5	4	4	4	2	5	4	5	4	5	4	4	4	66	4.20
28	5	4	4	4	5	5	5	5	5	5	5	4	4	4	4	68	4.53
29	4	4	4	4	4	4	5	5	5	5	5	5	5	5	5	69	4.60
30	5	5	4	4	4	4	4	4	4	5	5	5	4	4	5	66	4.40
31	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	61	4.07
32	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	60	4.00
33	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
34	5	5	5	5	5	5	2	5	5	5	5	5	5	5	5	75	4.80
35	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
36	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
37	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
38	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
39	4	4	5	5	5	5	4	5	5	5	5	5	5	5	5	72	4.80
40	5	5	5	5	5	5	3	2	5	5	5	5	5	5	5	75	4.67
41	5	5	5	5	5	5	5	5	5	5	5	5	2	4	4	70	4.67
42	4	4	4	5	5	5	5	5	5	4	4	4	4	4	4	66	4.40
43	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	60	4.00
44	4	4	5	3	5	5	5	5	5	5	5	5	5	5	5	71	4.73
45	4	5	5	5	5	3	5	5	5	5	5	5	5	5	5	72	4.80
46	5	5	5	5	4	5	5	5	5	5	5	5	5	5	5	74	4.93
47	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
48	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	60	4.00
49	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	60	4.00
50	5	5	5	5	5	4	4	2	4	4	4	5	5	5	5	69	4.47
51	4	4	4	4	4	4	5	4	4	4	4	4	4	4	4	61	4.07
52	4	5	4	4	5	5	4	5	5	5	4	4	5	4	5	68	4.53
53	4	4	4	4	4	4	4	4	4	4	4	4	3	4	4	59	3.93
54	3	4	4	4	4	3	3	4	4	4	4	4	1	4	5	55	3.67
55	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	60	4.00
56	5	5	5	4	4	2	5	4	4	4	4	4	4	4	4	64	4.13
57	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
58	5	5	5	5	5	5	5	2	2	5	5	5	5	5	5	75	4.60
59	3	4	4	5	3	5	4	4	5	5	5	5	5	4	5	66	4.40
60	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	75	5.00
Rata Rata	4.48	4.50	4.62	4.50	4.43	4.45	4.47	4.47	4.45	4.60	4.58	4.53	4.52	4.57	4.67	68.55	

No	Kode Pertanyaan	Dimensi SERVQUAL	Rata - Rata Skor Harapan (H)
1	P1 H - P3 H	Tangible	4.53
2	P4 H - P6 H	Reliability	4.46
3	P7 H - P9 H	Responsiveness	4.46
4	P10 H - P12 H	Assurance	4.57
5	P13 H - P15 H	Empathy	4.58

Responden	Tangible	Reliability	Responsiveness	Assurance	Empathy
R1	0.67	0.00	0.00	0.00	0.00
R2	-0.33	0.00	0.00	0.33	-0.33
R3	-0.67	0.00	0.00	0.67	-0.67
R4	0.00	0.00	0.00	-0.33	-0.33
R5	0.00	-0.33	-0.33	1.00	0.00
R6	0.33	-0.33	-0.33	0.33	-0.33
R7	-0.67	-0.33	-0.33	0.33	0.00
R8	0.00	-1.00	-1.00	0.00	0.00
R9	0.00	-1.67	-1.67	0.00	0.00
R10	-0.67	0.00	0.00	0.00	0.00
R11	-0.33	-0.33	-0.33	0.00	0.00
R12	-1.00	-0.67	-0.67	-1.00	0.00
R13	0.00	-1.67	-1.67	-0.33	-0.67
R14	-1.00	-1.00	-1.00	-0.67	-0.67
R15	-0.67	-1.33	-1.33	-1.00	-0.67
R16	0.00	-1.67	-1.67	-1.00	-1.00
R17	-0.33	0.00	0.00	0.00	0.00
R18	0.00	1.00	1.00	0.00	-0.33
R19	-1.33	-2.33	-2.33	-1.33	-1.00
R20	-1.00	-1.33	-1.33	-1.00	-0.67
R21	-0.33	0.67	0.67	0.67	0.33
R22	0.00	-1.00	-1.00	0.33	0.33
R23	0.00	-0.67	-0.67	-0.33	-0.67
R24	-0.33	-0.67	-0.67	-0.33	-0.67
R25	1.00	1.00	1.00	0.33	-0.67
R26	0.00	0.67	0.67	0.00	0.33
R27	0.33	1.00	1.00	-0.33	1.00
R28	0.67	0.33	0.33	0.00	0.33
R29	1.00	0.00	0.00	-0.67	-0.33
R30	0.33	0.33	0.33	0.00	0.33
R31	1.00	1.00	1.00	0.33	0.00
R32	1.00	0.00	0.00	0.00	0.67
R33	0.00	0.00	0.00	-0.67	-0.67
R34	-0.33	-1.00	-1.00	-1.00	-0.67
R35	-0.33	0.00	0.00	-0.33	-1.00
R36	-0.33	-0.33	-0.33	-1.00	-0.33
R37	0.00	0.00	0.00	-1.00	-1.00
R38	0.00	-1.00	-1.00	-1.00	0.00
R39	-0.33	-1.00	-1.00	-1.00	-0.67
R40	-0.33	-1.00	-1.00	-0.33	-1.00
R41	-1.00	-1.00	-1.00	-1.00	0.67
R42	0.00	-1.00	-1.00	0.33	0.67
R43	0.00	0.00	0.00	0.67	1.00
R44	0.67	0.67	0.67	0.00	-1.00
R45	-1.33	0.33	0.33	-0.33	-0.67
R46	-1.33	-0.33	-0.33	0.00	-0.67
R47	-1.33	-1.67	-1.67	-0.67	-0.33
R48	1.00	-0.33	-0.33	1.00	0.00
R49	1.00	0.00	0.00	0.67	0.33
R50	-1.00	-0.67	-0.67	-0.33	0.00
R51	0.67	0.33	0.33	0.33	0.67
R52	0.00	0.00	0.00	0.00	-0.33
R53	0.67	0.33	0.33	0.33	1.00
R54	1.00	0.33	0.33	0.67	1.33
R55	0.67	0.67	0.67	1.00	1.00
R56	-0.67	0.33	0.33	0.00	0.00
R57	-1.67	-1.00	-1.00	0.00	-1.00
R58	-2.00	-1.67	-1.67	-0.67	-0.67
R59	1.33	0.67	0.67	0.00	0.33
R60	0.00	0.00	0.00	0.00	0.00

Dimensi	Rata - Rata GAP
Tangible	-0.12
Reliability	-0.31
Responsiveness	-0.11
Assurance	-0.14
Empathy	-0.14

No	Dimensi	Rata - Rata Persepsi	Rata - Rata Harapan	SERVQUAL Index (P - H)
1	Tangible	4.41	4.53	-0.12
2	Reliability	4.15	4.46	-0.31
3	Responsiveness	4.35	4.46	-0.11
4	Assurance	4.43	4.57	-0.14
5	Empathy	4.44	4.58	-0.14

Lampiran 1. 4 Hasil Uji Validitas Menggunakan SPSS 25

		Correlations																
		P1_P	P2_P	P3_P	P4_P	P5_P	P6_P	P7_P	P8_P	P9_P	P10_P	P11_P	P12_P	P13_P	P14_P	P15_P	Total_P	
P1_P	Pearson Correlation	1	.654**	.564**	.416**	.403**	.205	.264*	.170	.105	.044	.293*	.240	.101	.344**	.230	.576**	
	Sig. (2-tailed)		<.001	<.001	<.001	.001	.116	.042	.193	.423	.741	.023	.064	.444	.007	.077	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P2_P	Pearson Correlation	.654**	1	.568**	.414**	.427**	.316*	.340**	.124	.358**	.231	.226	.221	.216	.269**	.280*	.627**	
	Sig. (2-tailed)	<.001		<.001	.001	<.001	.014	.008	.347	.005	.076	.082	.090	.097	.038	.030	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P3_P	Pearson Correlation	.564**	.568**	1	.380**	.448**	.411**	.400**	.183	.158	.252	.424**	.291*	.334**	.302*	.363**	.676**	
	Sig. (2-tailed)	<.001	<.001		.003	<.001	.001	.002	.161	.229	.052	<.001	.024	.009	.019	.004	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P4_P	Pearson Correlation	.416**	.414**	.380**	1	.523**	.498**	.397**	.394**	.408**	.188	.260*	.430**	.183	.064	.233	.652**	
	Sig. (2-tailed)	<.001	.001	.003		<.001	<.001	.002	.002	.001	.151	.045	<.001	.163	.625	.073	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P5_P	Pearson Correlation	.403**	.427**	.448**	.523**	1	.624**	.370**	.475**	.276*	.046	.170	.323*	.277*	.333**	.195	.662**	
	Sig. (2-tailed)	.001	<.001	<.001	<.001		<.001	.004	<.001	.033	.726	.195	.012	.032	.009	.135	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P6_P	Pearson Correlation	.205	.316*	.411**	.498**	.624**	1	.664**	.384**	.317*	.308*	.450**	.369**	.342**	.310*	.396**	.724**	
	Sig. (2-tailed)	.116	.014	.001	<.001	<.001		<.001	.002	.014	.017	<.001	.004	.007	.016	.002	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P7_P	Pearson Correlation	.264*	.340**	.400**	.397**	.370**	.664**	1	.488**	.447**	.518**	.517**	.391**	.426**	.209	.533**	.756**	
	Sig. (2-tailed)	.042	.008	.002	.002	.004	<.001		<.001	<.001	<.001	<.001	.002	<.001	.109	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P8_P	Pearson Correlation	.170	.124	.183	.394**	.475**	.384**	.488**	1	.395**	.275*	.331**	.385**	.179	.035	.322*	.571**	
	Sig. (2-tailed)	.193	.347	.161	.002	<.001	.002	<.001		.002	.034	.010	.002	.172	.789	.012	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P9_P	Pearson Correlation	.105	.358**	.158	.408**	.276*	.317*	.447**	.395**	1	.392**	.376**	.515**	.354**	.080	.425**	.599**	
	Sig. (2-tailed)	.423	.005	.229	.001	.033	.014	<.001	.002		.002	.003	<.001	.006	.544	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P10_P	Pearson Correlation	.044	.231	.252	.188	.046	.308*	.518**	.275*	.392**	1	.323*	.112	.198	.010	.264*	.426**	
	Sig. (2-tailed)	.741	.076	.052	.151	.726	.017	<.001	.034	.002		.012	.392	.130	.942	.041	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P11_P	Pearson Correlation	.293*	.226	.424**	.260*	.170	.450**	.517**	.331**	.376**	.323*	1	.369**	.417**	.169	.546**	.643**	
	Sig. (2-tailed)	.023	.082	<.001	.045	.195	<.001	<.001	.010	.003	.012		.004	<.001	.196	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P12_P	Pearson Correlation	.240	.221	.291*	.430**	.323*	.369**	.391**	.385**	.515**	.112	.369**	1	.255*	.231	.462**	.611**	
	Sig. (2-tailed)	.064	.090	.024	<.001	.012	.004	.002	.002	<.001	.392	.004		.049	.075	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P13_P	Pearson Correlation	.101	.216	.334**	.183	.277*	.342**	.426**	.179	.354**	.198	.417**	.255*	1	.087	.328*	.501**	
	Sig. (2-tailed)	.444	.097	.009	.163	.032	.007	<.001	.172	.006	.130	<.001	.049		.510	.010	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P14_P	Pearson Correlation	.344**	.269*	.302*	.064	.333**	.310*	.209	.035	.080	.010	.169	.231	.087	1	.430**	.426**	
	Sig. (2-tailed)	.007	.038	.019	.625	.009	.016	.109	.789	.544	.942	.196	.075	.510		<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P15_P	Pearson Correlation	.230	.280*	.363**	.233	.195	.396**	.533**	.322*	.425**	.264*	.546**	.462**	.328*	.430**	1	.646**	
	Sig. (2-tailed)	.077	.030	.004	.073	.135	.002	<.001	.012	<.001	.041	<.001	<.001	.010	<.001		<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
Total_P	Pearson Correlation	.576**	.627**	.676**	.652**	.662**	.724**	.756**	.571**	.599**	.426**	.643**	.611**	.501**	.426**	.646**	1	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001		
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

		Correlations																
		P1_H	P2_H	P3_H	P4_H	P5_H	P6_H	P7_H	P8_H	P9_H	P10_H	P11_H	P12_H	P13_H	P14_H	P15_H	Total_H	
P1_H	Pearson Correlation	1	.817**	.764**	.651**	.531**	.280*	.215	.210	.308*	.676**	.646**	.676**	.490**	.688**	.518**	.809**	
	Sig. (2-tailed)		<.001	<.001	<.001	<.001	.030	.099	.108	.017	<.001	<.001	<.001	<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P2_H	Pearson Correlation	.817**	1	.669**	.724**	.504**	.334**	.179	.145	.305*	.677**	.645**	.716**	.461**	.686**	.676**	.822**	
	Sig. (2-tailed)	<.001		<.001	<.001	<.001	.009	.172	.269	.018	<.001	<.001	<.001	<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P3_H	Pearson Correlation	.764**	.669**	1	.577**	.547**	.286*	.228	.262*	.403**	.594**	.545**	.588**	.473**	.691**	.528**	.763**	
	Sig. (2-tailed)	<.001	<.001		<.001	<.001	.027	.079	.043	.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P4_H	Pearson Correlation	.651**	.724**	.577**	1	.567**	.363**	.357**	.203	.276*	.677**	.606**	.787**	.550**	.729**	.591**	.835**	
	Sig. (2-tailed)	<.001	<.001	<.001		<.001	.004	.005	.119	.033	<.001	<.001	<.001	<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P5_H	Pearson Correlation	.531**	.504**	.547**	.567**	1	.220	.350**	.288*	.220	.563**	.494**	.658**	.342**	.559**	.373**	.668**	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001		.091	.006	.026	.091	<.001	<.001	<.001	.008	<.001	.003	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P6_H	Pearson Correlation	.280*	.334**	.286*	.363**	.220	1	.236	.157	.241	.405**	.305*	.289*	.327*	.242	.285*	.455**	
	Sig. (2-tailed)	.030	.009	.027	.004	.091		.070	.232	.063	.001	.018	.025	.011	.062	.027	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P7_H	Pearson Correlation	.215	.179	.228	.357**	.350**	.236	1	.274*	.186	.396**	.360**	.249	.373**	.412**	.304*	.429**	
	Sig. (2-tailed)	.099	.172	.079	.005	.006	.070		.034	.156	.002	.005	.055	.003	.001	.018	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P8_H	Pearson Correlation	.210	.145	.262*	.203	.288*	.157	.274*	1	.377**	.386**	.318*	.243	.189	.221	.190	.339**	
	Sig. (2-tailed)	.108	.269	.043	.119	.026	.232	.034		.003	.002	.013	.061	.149	.089	.147	.008	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P9_H	Pearson Correlation	.308*	.305*	.403**	.276*	.220	.241	.186	.377**	1	.405**	.337**	.259*	.252	.314*	.356**	.405**	
	Sig. (2-tailed)	.017	.018	.001	.033	.091	.063	.156	.003		.001	.008	.045	.052	.014	.005	.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P10_H	Pearson Correlation	.676**	.677**	.594**	.677**	.563**	.405**	.396**	.386**	.405**	1	.809**	.772**	.564**	.730**	.783**	.885**	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	.001	.002	.002	.001		<.001	<.001	<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P11_H	Pearson Correlation	.646**	.645**	.545**	.606**	.494**	.305*	.360**	.318*	.337**	.809**	1	.743**	.570**	.737**	.750**	.829**	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	.018	.005	.013	.008	<.001		<.001	<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P12_H	Pearson Correlation	.676**	.716**	.588**	.787**	.658**	.289*	.249	.243	.259*	.772**	.743**	1	.539**	.795**	.643**	.846**	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	.025	.055	.061	.045	<.001	<.001		<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P13_H	Pearson Correlation	.490**	.461**	.473**	.550**	.342**	.327*	.373**	.189	.252	.564**	.570**	.539**	1	.719**	.595**	.724**	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	.008	.011	.003	.149	.052	<.001	<.001	<.001		<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P14_H	Pearson Correlation	.688**	.686**	.691**	.729**	.559**	.242	.412**	.221	.314*	.730**	.737**	.795**	.719**	1	.806**	.885**	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	.062	.001	.089	.014	<.001	<.001	<.001	<.001		<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
P15_H	Pearson Correlation	.518**	.676**	.528**	.591**	.373**	.285*	.304*	.190	.356**	.783**	.750**	.643**	.595**	.806**	1	.789**	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	.003	.027	.018	.147	.005	<.001	<.001	<.001	<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
Total_H	Pearson Correlation	.809**	.822**	.763**	.835**	.668**	.455**	.429**	.339**	.405**	.885**	.829**	.846**	.724**	.885**	.789**	1	
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	<.001	<.001	.008	.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001	
	N	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Lampiran 1. 5 Hasil Uji Reliabilitas Menggunakan SPSS 25

Reliability Statistics

Cronbach's Alpha	N of Items
.878	15

Reliability Statistics

Cronbach's Alpha	N of Items
.919	15