**ABSTRACT** 

Differences in Affective Commitment to Organizations among Gen Z Employees in

the E-Commerce Sector Based on Length of Service

Amallia Hanna Bahagianti Sajidah 1), Gita W. L. Soerjoatmodjo 2)

<sup>1)</sup>Student of Psychology Department, Universitas Pembangunan Jaya

<sup>2)</sup>Lecturer of Psychology Department, Universitas Pembangunan Jaya

Research related to affective commitment is essential for Gen Z who are just entering

the workforce. This is because the workforce will soon be dominated by Gen Z, who

are known as a generation that is still very new to the world of work. This study aims

to identify differences in affective commitment toward organizations among Gen Z

employees in the e-commerce sector based on length of employment. The research

approach used is quantitative with convenience sampling, involving 386 respondents

aged 19-28 years. The study employs the Affective Commitment Scale, which is part

of the Organizational Commitment Questionnaire. The results of the study indicate that

there are no significant differences in affective commitment based on length of service.

However, differences are observed among groups with more than two years of service,

who tend to exhibit higher affective commitment compared to those with two years or

less of service.

Keywords: Affective Commitment, E-Commerce,

nt, E-Commerce, Gen Z, Organizational

Commitment

Libraries

:40

Publication years

: 1990 – 2025

vi