

ABSTRACT

A Study of Inclusivity at Pasar Senen Station for People with Disabilities, the Elderly, Pregnant Women, and Children

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Train stations, as one of the key public facilities, play an essential role in supporting community mobility. In the context of inclusivity, the availability of adequate infrastructure and facilities is crucial to ensure equal access for all groups, including people with disabilities, the elderly, pregnant women, and children. This study aims to assess the implementation of inclusivity aspects at Pasar Senen Station, a major Class A station located in Central Jakarta, which recorded the highest number of long-distance passengers in Indonesia. The research employs a qualitative descriptive method through field observations, documentation, interviews, and literature studies, referring to various regulations such as the Ministry of Transportation Regulation No. 63 of 2019, Ministry of Public Works Regulation No. 14 of 2017, and Ministry of Women Empowerment and Child Protection Regulation No. 4 of 2024. The findings indicate that although Pasar Senen Station has provided several supportive facilities—such as ramps, accessible toilets, and lactation rooms—some elements still fall short of meeting the required inclusivity standards. This study is expected to serve as a reference for station management and public facility designers in creating a more inclusive and accessible environment for all users.

Keywords: *Inclusivity, Train Station, Public Space, Universal Design*

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