

ABSTRACT

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EFFECT OF SERVANT LEADERSHIP ON THE PERFORMANCE OF EMPLOYEES OF PT. ANGKASA PURA II IN THE NEW NORMAL ERA

On June 18, 2020 the case of the corona virus (COVID-19) in Indonesia exceeded the number 42,762, this made Indonesia have to lock down quickly so that there was no spread of the corona virus outbreak in areas where there were no cases of the corona virus. With this lockdown, company employees work from home (Work From Home) or work anywhere (Work From Anywhere) to maintain employee performance productivity. This study aims to examine and analyze the effect of servant leadership variables on employee performance at PT. Angkasa Pura II. Based on the research results using 40 statement items and involving 55 respondents as permanent employees of PT. Angkasa Pura II. The participant selection technique used a purposive sampling approach to collect data. Based on the results of the analysis of this study, it shows that servant leadership partially affects the performance of the employees of PT. Angkasa Pura II in the new normal era.

*Keywords: Servant Leadership, Employee Performance,
PT. Angkasa Pura II*