

## **ABSTRACT**

Anita Lestari Putri (2017021008)

### **THE EFFECT OF SERVANT LEADERSHIP ON LECTURER PERFORMANCE AT PEMBANGUNAN JAYA UNIVERSITY IN THE THE NEW NORMAL**

*The Covid-19 pandemic has been created a major impact on various sectors, including the education sector. All schools and colleges in almost all countries affected by Covid-19 have implemented a policy of home learning or distance learning. One of the universities in South Tangerang that implemented a distance learning system is University of Pembangunan Jaya located in the Bintaro area, South Tangerang City. University of Pembangunan Jaya has been implemented a distance learning process since mid-March 2020 in order to prevent the spread of the Covid-19 virus. This study used a quantitative approach with the aim of testing and analyzing the effect of Servant Leadership on Lecturer Performance at Pembangunan Jaya University partially and involving 50 respondents which consist of the students of the Jaya Development University by using a questionnaire statement via Google Drive Form. Hence, the result shows that 53.5% is affecting the Servant Leadership on the Lecturer Performance of Pembangunan Jaya University in the new normal era.*

*Keywords: Servant Leadership, lecturer performance, University of Pembangunan Jaya.*