ABSTRACT

The Impact of Public Accountability and Management Control System to Organizational Performance with Organizational Culture as a Moderating Variable (Study on Regional Secretariat South Tangerang City)

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Organizational performance is a result achieved by the organization in fulfilling its obligations according to certain criteria that apply to certain tasks and functions. This study aims to determine the effect of X_1 on $Y(H_1)$, X_2 on $Y(H_2)$, X_1 for Y with organizational culture as moderation (H₃), and X_2 on Y with organizational culture as moderation (H₄).

The research method used is quantitative with an associative approach. The method of analysis uses multiple linear regression with data collection through questionnaires. The results showed that (H₁) has a value of t _{count} > t _{table} (6,840 > 2,007), and value (Sig.) < criteria (0,000 >0,050), with a K_d of 0,474, which means that X₁ has an influence on Y by 47,4%. (H₂) has a value of t _{count} > t _{table} (12,637 > 2,007), and value (Sig.) < criteria (0,000 >0,050), with a K_d of 0,754. Which means that X_2 has an influence to Y by 75,4%. (H₃) has a value (Sig.) Z on Y < criteria (0,002 < 0,050), has a value (Sig.) interaction X₁ with Z < criteria (0,022 < 0,050), difference in value R-Square of 0,175. Which means that organizational culture is a moderating variable that can strengthens the relationship between X_1 and Y of 15.5%. (H₄) has a value (Sig.) Z on Y < criteria (0.028 < 0.050), has a value (Sig.) interaction X_2 with Z > criteria (0,081 > 0,050), Which means that organizational culture is a not moderating variable that can strengthens the relationship between X_2 and Y. So it can be concluded X_1 and X_2 partially affect Y, and organizational culture is a moderating variable that can partially strengthen the relationship between X₁ on Y. and organizational culture is a not moderating variable that can partially strengthen the relationship between X_2 on Y.

Keywords: Organizational Performance, Public Accountability, Management Control Systems, Organizational Culture

Libraries

Publication Years

: 1991 - 2019

: 46

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