

## **ABSTRACT**

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### **IMPLEMENTATION OF THE ACCOUNT MIGRATION PROCESS AT PT. BANK SYARIAH INDONESIA AT KCP PONDOK LABU**

*Professional work is an activity that can give students a more comprehensive picture of the real world of work. And also provides an opportunity to uphold the knowledge that has been obtained in lectures. While carrying out professional work at PT. Bank Syariah Indonesia at KCP Pondok Labu, Practitioners work under supervision and guidance to learn how the process of implementing account migration at BSI. In professional work. Practitioners are asked to direct customers in filling out customer account migration forms from the old system, namely BRI Syariah, BNI Syariah and Mandiri Syariah to the new system, namely BSI. Professional work is carried out by practitioners for approximately three months starting from June 21, 2021 to September 3, 2021. The purpose of this professional work is to increase students' knowledge, experience, abilities, and skills in terms of the real world of work.*

*Keywords: professional work, online account, account migration, customers*