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DESCRIPTION OF PROFESSIONAL WORK AS OPERATIONAL STAFF AND CUSTOMER SERVICE AT PT. BANK SYARIAH INDONESIA, Tbk. SOUTH JAKARTA INNER RADIO

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Professional work is one of the student's efforts to go directly into the world of work that will be faced by them in the future. Professional work activities aim to increase the value of competence to students, students will be trained to have a good attitude during professional work activities, practitioners gain other useful knowledge. will not be obtained during the learning process with lecturers in college and can improve skills because they are trained in the world of work.

While carrying out Professional Work (KP) at Bank Syariah Indonesia KCP Radio Dalam, South Jakarta, Practitioners work under the auspices of professional work guidance, namely, BOSM (Branch Operations and Service Manager). In this activity, the practitioner has the opportunity to become an Operational Supporting Officer who helps or works in the process of migrating the accounts of EX-BRIS and EX-BNIS Banks that merged to Bank Syariah Indonesia.

The purpose of carrying out professional work is to get an overview of the real world of work, familiarize practitioners with a culture of working in a company that is very different from the learning culture in terms of time management, communication skills, being able to work together in a team, and being able to prepare to become a resource. quality human resources because they have the knowledge, skills and expertise in accordance with current developments.

Keywords: *Occupation (KP), Indonesian Islamic Bank, Account Migration, Knowledge and Experience.*