

ABSTRACT

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AN OVERVIEW OF THE SOFT SKILLS FACILITATOR IN THE UNIT OF JAYA SOFTSKILLS DEVELOPMENT PROGRAM AT PEMBANGUNAN JAYA UNIVERSITY

Currently the industrial revolution has entered the 4.0 era where in this era there were very significant and rapid changes to technology and the way of human life that occurred as well as the emergence of artificial intelligence-based technologies. The high sophistication of technology and the minimal need for human labor in the era of the industrial revolution 4.0, is also accompanied by a demographic bonus. The large number of available populations makes prospective workers must be prepared to face competition with graduates, each of which certainly has its own quality. A young professional must at least have some soft skills which will later be very useful in the world of work which include critical thinking, good communication, leadership, information analysis, adaptability, creative and curious, likes to collaborate or are experts in networking and can manage time well. The practitioner does professional work at the Jaya Softskills Development Program Unit where some of the work that the practitioner does is providing training, doing scoring, data interpretation and others. Some of the obstacles that the practitioner feels during their professional work can be overcome properly. Practitioners also receive learning in accordance with the learning outcomes of the Psychology Study Program based on the curriculum book at Pembangunan Jaya University, namely as a Facilitator.

Keywords: industry revolution, demography bonus, soft skills, JS DP