

ABSTRACT

Implementation Of Covid-19 Protocol On Circulation In Mall When Activity (Case Study Of Gandaria City Mall)

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The COVID-19 pandemic hit various countries and also spread in various cities in Indonesia, where the virus is spreading rapidly and also dangerously, making more and more positive cases affected by the COVID-19 outbreak in Indonesia. With these public places or public facilities, where many people are active in it, then the place is required to implement a distance guard or physical distancing following the COVID-19 health protocol set by the government. The application is done as a form of effort to minimize the spread of the coronavirus during this pandemic. In Gandaria City Mall, in circulation apply COVID-19 health protocols, such as at the entrance, elevator, and two-lane separation area.

This research will be conducted at Gandaria City Mall, which has the implementation of COVID-19 health protocol in its circulation. This study was conducted by the authors to observe and analyze the areas that implement COVID-19 health protocols in Gandaria City Mall. And the author conducts observations and mapping through the behavior of visitors who are active in circulation areas in Gandaria City Mall during this pandemic. The method used by the author in mapping behavior towards mall visitors is a place-centered map. In this study, the place-centered map was used by the author to see how visitors' behavior in complying with the COVID-19 health protocol in each circulation area in Gandaria City Mall.

Keywords: *Activities, Behavior, Circulation, COVID-19, User.*

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