

ABSTRACT

Web-Based E-Logistic Application System Design In The Verification And Integration Of Logistic Delivery Module

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During the COVID-19 pandemic that is currently happening in Indonesia, shopping for necessities and also electronic goods has begun to move, from shopping through offline stores to now using intermediaries in the form of e-commerce in Indonesia. The use of this technology has changed the way of shopping in Indonesia. With these online shops, logistics delivery services are also growing. Starting from the lack of goods delivery services in Indonesia, until Indonesia already has dozens of logistics delivery services. In its development, logistics services have delivery methods such as delivery of goods with Economical, Same Day and Cash On Delivery (COD) services.

In the development of logistics delivery, there are still shortcomings and innovations that can be made by logistics delivery services, especially in cash on delivery delivery services. Researchers designed the verification and integration module for delivery of goods, so that it can improve the quality of goods delivery services. Among them by confirming the delivery of goods with cash on delivery services and also ordering delivery of goods with an online system. This is done by researchers to increase customer satisfaction and reduce costs that must be incurred by freight forwarding services in Indonesia.

Keywords : **E-Commerce, Logistic, Cash On Delivery.**

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