

ABSTRACT

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SOFTWARE TESTING DI PT. HEXAMATICS INFOTECH PADA PERUSAHAAN TELEKOMUNIKASI

The MyTelkomsel application is a project from Indonesian Telecommunication company that involves several domestic and foreign companies as vendors. This application was created to provide convenience in managing accounts and accessing customer service using a smartphone. In application development, of course, requires periodic testing and maintenance. This is the role of the ITQA division to carry out software testing aimed at testing application quality. This division collaborates with a team of developers, product owners, business analysts, and stakeholders involving several companies outside. In the implementation of Software Quality Assurance (SQA), there are stages that must be carried out by various teams, before finally the features in the application are ready to be released in production. The stages that will be discussed in this report are about UAT (User Acceptance Test), Regression, and Re-Execution with manual testing methods.

Keywords: *MyTelkomsel Application, SQA, Manual Testing*