

ABSTRACT

In today's agency, which can be said to be a global era with a world of increasingly high competition, each agency is required to work more effectively and efficiently in order to maintain the continuity of an agency. One aspect that plays an important role in determining the progress or decline of an organization is its human resources. The purpose of this study is to examine the problems in the workload and work environment which are aspects to influence employee performance. This research method is a type of quantitative research using explanatory research methods. The object of this research is an employee at the South Tangerang Mayor's Office section of the Education and Training Personnel Agency (BKPP). The results of this study indicate that there is a positive and significant effect between workload and performance with a t-value of 6.461. Then, there is also a positive effect of the work environment on performance but not significantly with a t value of 2.613. It was also found that workload and work environment together affect employee performance in a positive and significant way with an F value of 36,820.

Keywords: Workload, Employee Performance, Work Environment, BKPP, Explanatory Research

