

While carrying out Professional Work activities in CoffeShop TanggalToea, the author works under the direct supervision of the owner of CoffeShop TanggalToea along with friends of employees who work there, the author also had the opportunity to participate directly in terms of vision making Coffe, Service to Customers, Existing Transaction Processes, and some Other activities. The author finds that the facts are relevant to the background of the study program taken by the author. Because the author can analyze the results of which products can be superior or which products are improved due to the lack of buyer interest in these products, while the author also looks at how customer satisfaction (customers) of the service, quality, and comfort of the place that has been we provide. From the results obtained by the author, the shop owner can make a decision on what steps will be taken so that there is development on the TanggalToea Coffeshop in all aspects both. The author also proposes several proposals such as developing the transaction business process, which can be developed to be more modern, namely by changing it to a system that will be made later, but these considerations require time, cost and also the approval of the owner, because by updating by becoming a more modern transaction requires several considerations. However, as a student engaged in information systems, I as a writer also provides an explanation of the pros and cons of updated transactions, but the author clearly explains the good effects of this update because it has more positive effects, of course. just

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