

ABSTRACT

Shinta Sri Wulandari (2019081060)

PERFORMANCE ANALYSIS OF LOAN ORIGATION SYSTEM APPLICATIONS IN P2P LENDING PLATFORM COMPANIES

Technological developments that are growing rapidly in today's modern era, make all fields of agencies make technology a necessity in running business processes. According to Manuel Castells, technology is a collection of tools, rules and procedures that are applied from scientific knowledge to certain jobs and conditions that occur repeatedly. Therefore technology is used with the aim of facilitating work process activities that are more effective, efficient, and have easy reach. To maximize technology in the form of Loan Origination System (LOS) applications that will be used in the company, an effort is needed to analyze the performance of the origination application, one of which is the User Acceptance Test (UAT). easy to use from the operational user side of an admin (user), especially the Credit Operation Admin, and provides a conclusion and the right solution in using the origination application. By analyzing application performance according to the rules, it is hoped that business needs that are directly related to technology in the form of Loan Origination System (LOS) applications can be fulfilled as needed and can run smoothly without obstacles and in accordance with current business goals.

Keywords: Technology, LOS, Company, Performance