

ABSTRACT

Anayah Hanifah Elsyaf (2019071006)

Technical Writer at PT. Indodev Niaga Internet (DataOn)

PT. Indodev Niaga Internet is a software development company that provides web-based business solution applications, this company owns the DataOn trademark. Students have the opportunity to take part in the Program Magang Mahasiswa Bersertifikat (PMMB) Merdeka Belajar Kampus Merdeka at PT. Indodev Niaga Internet as a technical writer. In carrying out the duties of a Technical Writer, the practitioner makes technical documentation of DataOn's product, namely SunFish. The creation of this technical documentation is useful to help explain the product to users of SunFish products as well as members of other divisions. This program aims to provide innovative, effective, and sustainable types of learning. As long as students run PMMB at DataOn, the practitioner performs his duties as a technical writer in the training division. After undergoing PMMB as a Technical Writer, the practitioner gains a lot of experience and knowledge in the field of work, especially in the user documentation section. Practitioners can analyze a website's usability so that they can pour it into user documentation.

Key Words: *Software Developer, PMMB, Technical Writer.*