

ABSTRACT

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Quality Assurance Manual Testing on the Intelligence Socio Analytics (ISA) Application at PT. Indonesian Indicator

During the Merdeka Belajar Kampus Merdeka (MBKM) activities which were held at PT. Indonesia Indicator, Practitioners are placed at the head office of PT. Indonesia Indicator located in Bintaro, South Tangerang. PT. Indonesia Indicator is a company engaged in data analysis, strategic studies, and media intelligence with the aim of making decisions for each product it produces. The internship will run from August 16 to December 30 2022. The internship will be placed in the QA (Quality Assurance) division under the auspices of the Project Manager for the Indonesian region. This company has many products or applications created and developed. Because it has many applications, it takes a practitioner assigned to analyze or monitor the ISA (Intelligence Socio Analytics) application. ISA is an application that can analyze public opinion from various social media platforms. From the implementation of application analysis and monitoring, the practitioner gets various kinds of cases/bugs that occur in the ISA application. Monitoring activities are carried out so that the application can continue to be used by the client. Practice using the company's website and test script as a container for reporting cases/bugs found. The internship is also given several additional tasks during the internship. Practitioners get a lot of insight and knowledge that is not obtained in lecture benches. In carrying out this internship, the practitioner is honed to have a strong instinct for case/bug findings. Practitioners are also required to be able to divide their time between the main work and the additional tasks given. Discipline, professionalism, and ability to communicate well are also honed during the internship activities which will later become a provision to compete in the world of work.

Keyword: *Quality Assurance, Test Script, Intelligence Socio Analytics*