

ABSTRACT

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SISTEM INFORMASI KELEMBAGAAN PADA KEMENTERIAN KEUANGAN DAN DIREKTORAT JENDERAL BEA DAN CUKAI (DJBC)

In the context of implementing the bureaucratic reform and institutional transformation (RBTK) program, the Ministry of Finance of the Republic of Indonesia uses information and communication technology to change ways of working into new ways of working that are more efficient and effective and leave old ways of working that require a lot of resources. With the use of technology, the Ministry of Finance can reduce the number of workers such as mail clerks and administrative staff, reduce the use of paper, and printing activities, and other resources. The use of technology can create a work life balance, with more flexible arrangements of time, place and way of working according to employee needs.

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