

ABSTRACT

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PENGUJIAN APLIKASI *RETAIL HEADCOUNT MANAGEMENT* DENGAN MENGGUNAKAN METODE *BLACK BOX TESTING* DI PT METRODATA ELECTRONICS TBK

PT Metrodata Electronics, Tbk is a company engaged in the field of Business solutions & Digital Consulting services. The company's services include the creation or development of an application, both website and mobile, IT Consultant, ICT Networking Consultant and many more. PT Metrodata has many collaborations with large companies that require consulting or making IT solutions to solve a problem that occurs in their company. One of them is PT Indoosat Ooredoo Hutchison, which is now a loyal client of PT Metrodata Electronics, Tbk. PT Indoosat Ooredoo is a company engaged in the telecommunications sector in Indonesia, which has many outlets in almost all of Indonesia. However, with the increasing number of outlets owned, the employee data collection process at each outlet became uncontrolled, resulting in various problems. For this reason, PT Indoosat Ooredoo Hutchison trusts PT Metrodata Electronics Tbk to create a Retail Headcount Management application to simplify the data collection process for each outlet.

Keywords: Retail Headcount Management Application, IT consultant, IT Solution