

ABSTRACT

WEB-BASED COMPUTER SERVICE ADMINISTRATIVE INFORMATION SYSTEM DESIGN AT MAKMUR COMPUTER SHOP

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Along with technological developments, companies are required to be able to adjust technological developments in order to produce fast, precise and accurate information. Toko Makmur computer is a business engaged in the service and sale of laptop or computer spare parts. In storing data such as sales notes for spare parts and services, several problems arise, including very large data loss. So that customers start to protest the lack of service they get. The purpose of this study is to create a computer service administration information system so that it can help solve service problems and manage spare parts and service reports. In this study to develop a web-based system using the System Development Life Cycle (SDLC) method, namely Waterfall. This research resulted in a web-based computer service administration information system application that has provided information related to service and spare parts management as well as service reports.

Keywords: Computer Service Administration System, SDLC, Waterfall