

## **ABSTRACT**

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### **KEGIATAN PENCATATAN KREDIT PADA LOAN UNIT PT. BANK TABUNGAN NEGARA CABANG BINTARO JAYA**

*Professional Work is carried out at PT. Bank BTN (PERSERO) Bintaro Jaya branch office, Jl. Prof. DR. Satrio, Pd. Jaya, district. Pd. Aren, South Tangerang City, Banten 15224. Held on 21 June 2021-31 August 2021. The purpose of professional work is to introduce students to the world of work and gain work experience before going directly into the world of work. It also increases students' knowledge and skills. In addition to the above objectives, the writing of this report is to fulfill the academic requirements of the Pembangunan Jaya University as one of the requirements for obtaining a bachelor's degree. Field work practice at Bank BTN Bintaro Jaya Branch is to record data on customers who want to apply for credit at Bank BTN. Create memos in sequence. The obstacles that exist in this professional work are the writer's lack of experience in the banking world, knowledge of banking procedures, and ways to analyze customers. The way to overcome the obstacles above is to ask the company's permanent employees and get guidance from company employees.*

**Keywords:** Recording, Credit, Customer