

ABSTRACT

DESIGN OF DATA LAUNDRY MANAGEMENT INFORMATION SYSTEM (CASE STUDY : BOSS CLEAN LAUNDRY)

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Boss Clean Laundry is a business unit located in the South Jakarta area that provides unit washing and kilo washing services. Services provided include folding dry cleaning packages, ironing folding dry cleaning packages, and ironing packages. The service system that is currently running at Boss Clean Laundry is carried out in a conventional way, starting from numbering notes, receiving services to the process of making monthly reports. This is often a problem such as a lost receipt or written receipt number twice. In addition, service data must also be rewritten in the customer's book, this is also one of the obstacles because if the officer forgets to re-record the service note, then the transaction data is not stored in the customer's book. In addition, the process of making reports is also done by recording transaction data for a month, so it takes quite a long time and is less efficient. In this research, a laundry service system will be designed for Clean Laundry Boss using the Rapid Application Development method as well as UML system design. This research produces a laundry information system that will provide convenience in storing data, managing data and generating the necessary reports accurately, precisely and quickly.

Keywords: Design, Information Systems, Laundry, Rapid Application Development

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