

ABSTRACT

Designing a web based Shoe Washing Service Information System Using Waterfall Method on Zapetto

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Most people have shoes for their daily needs and lifestyle, but it's not uncommon for them to find it difficult to care for shoes. That's because of a lack of understanding or ability, as well as the busyness that everyone has. Seeing this, business actors use the opportunity to open a shoe washing service whose business activity is shoe washing. Existing technological advances make every activity around us easy and fast. Technology in terms of services is needed to expand marketing reach and facilitate transaction activities. Its application is through a system that connects customers and owner. A system that can place orders online so that transaction activities can occur easily. Therefore, a shoe washing service information system based on the Zapetto website was created as a medium that helps process transactions and promotions to customers. This information system was designed using the waterfall development method and the design of the Unified Modeling Language (UML) modeling system. Making this system using the PHP programming language with codeigniter framework and MySQL database.

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