

ABSTRACT

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MAINTENANCE NETWORK AND INFRASTRUCTURE AT SHERATON GRAND JAKARTA HOTEL

At the Sheraton Grand Jakarta Hotel, Information Technology (IT) plays a central role in managing, maintaining, and optimizing network infrastructure. Network infrastructure is a key element that s a seamless guest experience, operational efficiency, and security. This report discusses the role of IT in problem resolution, network maintenance, and addressing infrastructure and network issues for both the hotel staff and guests. With evolving technology, the Sheraton Grand Jakarta Hotel can continually enhance their services, create a responsive and secure network infrastructure, and meet the high expectations of guests in the current digital era.

Keywords: Sheraton Grand Jakarta, IT, Infrastructure, Network.