

ABSTRACT

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IT SUPPORT INFRASTRUCTURE AND NETWORK AT THE SHERATON GRAND JAKARTA GANDARIA CITY HOTEL

To enter the world of work, experience is needed to find suitable and desirable jobs. Pembangunan Jaya University provides opportunities for its students to apply the theory they get in class by doing Professional Work (KP). Practitioners carry out professional work practices (KP) in the IT department at the Sheraton Grand Jakarta Gandaria City Hotel. Practitioners have the responsibility to provide support or assistance regarding problems that occur or are experienced starting from internal staff in other departments or hotel guests regarding infrastructure and networks related to IT.

Keywords: *IT, Infrastructure, Network, Sheraton Jakarta Hotel*

