

## ***ABSTRACT***

### ***The Influence of Workload and Work Environment on Employee Loyalty at Tuscany Boutique Hotel***

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*This research was conducted with the aim of determining the influence of workload and work environment on employee loyalty at Tuscany Boutique Hotel. The research method used in this research is a quantitative method with data collection techniques through a questionnaire via Google Form with a sample size of 56 which was distributed to all Tuscany Boutique Hotel employees. The results of this research show that workload and work environment together or simultaneously have a positive and significant influence on loyalty, workload has a positive and significant influence on employee loyalty, and the work environment has a positive and significant influence on employee loyalty.*

***Keywords:*** *Workload, Work Environment, Employee Loyalty.*