

ABSTRACT

The Influence of Competency and Training on Employee Performance at PT Citibank South Jakarta Branch

*Reny Khaerani*¹⁾, *Dr. Dr.Dipl.-Ing. Rachman Sjarief, M.H., M.M., SH.*²⁾

- 1) Student of the Management Departement, Pembangunan Jaya University*
- 2) Lecturer of the Management Departement, Pembangunan Jaya University*

This research aims to determine the effect of Competency and Training on Employee Performance at PT. Citibank South Jakarta Branch. The method used in this research is quantitative research with a population and the sample used is a saturated sampling sample. The data collection technique uses a questionnaire method via Google Form which will be distributed to 40 respondents. The measurement scale in this study uses a 1 - 4 Likert scale. Data analysis techniques used include validity testing, reliability testing, classical assumption testing, hypothesis testing, and multiple liner regression analysis processed using IBM SPSS Statistics 23. The results of this research show that competency and training have a positive and significant effect on employee performance. .

Keywords: *Competency, Training, Employee Performance*