

ABSTRACT

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Professional Work Banking Administration Activities in the Customer Service Department at Bank Syariah Indonesia KCP Tangerang Ciputat

Students have an obligation to remain productive in honing their knowledge and gaining experience by implementing the knowledge gained at the University in places related to the scientific study program they are interested in, such as benefit companies or agencies that provide opportunities for students to undertake internship activities. In the era of globalization, everyone is competing to be able to join the world of work with the experience and background they have accumulated during their studies. Professional work is an activity during lectures that supports students in learning to enter the real world of work. By taking part in this practical work, students gain knowledge about what happens in the world of work

In this professional work report, the author wants to share his experiences while taking part in professional work, the author was given trust and was given assignments in the customer helper section. Practitioner helps customers who want to open a new account, or change ATM cards from Mandiri Syariah, BNI Syariah and BRI Syariah banks to BSI bank ATMs. What can be gained and discovered in this professional work? From the results of this experience, the author can conclude that this professional work is very beneficial for students, especially students who are ready to enter the world of work. Various interesting knowledge and experiences can be gained from this practical work.

Keywords: Productive, Customer Service, Account Opening