

ABSTRACT

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PROFESSIONAL WORK ACTIVITIES IN THE OPERATIONAL DIVISION OF PT BANK RAKYAT INDONESIA TBK KC KEBAYORAN BARU

The professional work report aims to document the learning obtained while carrying out professional work at PT Bank Rakyat Indonesia Tbk KC Kebayoran Baru. This report includes an explanation of the roles and responsibilities of a teller as well as the obstacles and solutions faced while being a teller.

While carrying out professional work, practitioners get the opportunity to learn various kinds of transactions at the bank, such as deposits, withdrawals and bill payments. Practitioners also learn the procedures and procedures that must be followed in every transaction, as well as the security system implemented at the Bank.

Overall, this professional work provides many benefits for writers, such as increasing knowledge and skills in the banking sector, improving communication and interpersonal skills, and increasing a sense of responsibility and discipline. The author hopes that the experience and learning gained during this professional work can be useful for writers in the future.

Keywords: Teller, Professional Work, Bank, Transactions, Procedures, Obstacles, Solutions.