

ABSTRACT

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WORK ACTIVITIES AS A WAITER AT THE BURGER X KAREN'S DINER WORKSHOP RESTAURANT

Professional work is a mandatory course that must be taken by prospective undergraduate graduates. Students are introduced to an overview of real-life work processes. This aims to provide learning and opportunities for students to be able to apply the knowledge they have gained while studying at Pembangunan Jaya University into real situations. Practicing doing professional work at Bengkel Burger Restaurant x Karens Diner in the Waiter department. This department functions to provide total service to customers. The task carried out by the intern is to serve customers with entertainment that uses the Karens Diner concept which originates from Australia but does not eliminate the basic rules of food & beverage hygiene.

Keywords: Bengkel Burger X Karens Diner, Food & Beverage